Document: APS-QA-POL-001

Quality Policy

The Company is dedicated to the quality policy, that will ensure its products and services fully meet "all" requirements to improve the quality system, including health & safety, contractual, customer, legal and other regulatory requirements. These products and services include the supply of high voltage electrical installations and testing to transport and utility sectors, including offshore and renewal energies. The goal of the company is to achieve a high level of customer satisfaction at all times. Commitment to the implementation of supporting managerial and business operational systems is essential to realising that goal.

We believe in the concept of Client and supplier working together in pursuing our commitment to continual improvement in quality performance. The quality policy is based on the following principles:

1. Ensuring that we fully identify and conform to the needs of our Customers.
2. Looking at our service provision processes, identifying the potential for errors and taking the necessary action to eliminate them.
3. Everyone understanding how to do his or her job and doing it right first time.
4. Working with suppliers and Customers to establish and maintain the highest quality standards.

To ensure that the policy is successfully implemented, staff will be responsible for identifying Customer requirements, and ensuring that the correct procedures are followed to meet those requirements.

Objectives needed to ensure that the requirements of this policy are met and that continual improvement is maintained in line with the spirit of the policy, will be set, determined and monitored at Management Review.

The quality policy principles and objectives will be communicated and available to staff at all times. Training will be an integral part of the strategy to achieve the objectives.

Within this Policy we are committed to operating our Company and maintaining the Integrated Management System conforming to the International Standard ISO9001: 2015 and maintain certification to this Standard through a UKAS accredited certification body.

Our Company will constantly review and improve on our services to ensure tasks are completed in the most cost effective and timely manner for the benefit of all our Customers.

We shall ensure that all our personnel understand and fully implement our Company's policies and objectives and are able to perform their duties effectively through an ongoing training and development programme.

Upon request, our Policy shall be made available to Stakeholders.

Signed ……..
Managing Director

Date: 21st April 2021

Last Reviewed: 2nd April 2026